

Symptom

The installation DVD does not automatically start

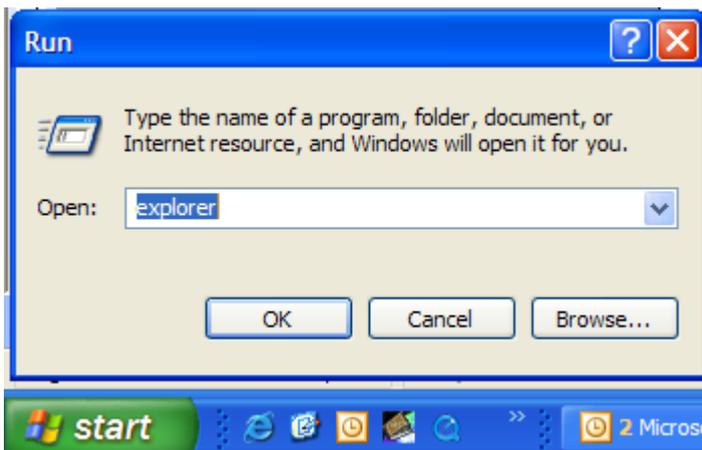
Problem description

Some Windows configurations are at the origin of this problem.

Resolution

Dis-activate first your Anti-virus and firewalls. Then open the DVD player and close it. If it does not start, execute the following steps.

- 1) Press START
- 2) Press RUN and type Explorer



- 3) Select your DVD player displayed as follows:  Setup Tripy (D:)



- 4) Double-click on  to launch the application
- 5) Be patient, as it may take some time
- 6) If it does not succeed, ask someone to copy the DVD on a USB key or an external hard disk as a non-compatibility between your player and the Tripy DVD is suspected. Launch the installation from that new support.